

Asking Powerful Questions

5 Whys Worksheet

Define the Problem:

Why is it happening?

1.

Why is that?

2.

Why is that?

3.

Why is that?

4.

Why is that?

5.

Reminder:

- ✓ You don't want to list 5 different reasons; you want to go deep on one reason.

Caution:

- ✓ If your last answer is something you can't control, go back up to the previous answer on one reason
- ✓ Final answer cannot be because of a person

Identified Root Cause:

ⁱ This template was modified by the Utah Education Policy Center from the Residents First HQQ Initiative, available at www.hqontario.ca/Portals/0/Documents/qi/rf-5-whys-tool-en.docx.